How To Reset The Ice Maker In Samsung Side By Side Refrigerators

There are two different styles of ice makers in Samsung side by side refrigerators. For your purposes we will refer to them as Type 1 (flex tray) and Type 2 (heated tray). Click on the fridge below that has the same style ice maker as your refrigerator.

**Type 1 (flex tray):**

1. Open your freezer door and locate the ice bucket in the upper left region of the freezer. Place your hand beneath the front of the ice bucket and lift. As you lift the front of the ice bucket and slide it out towards you, removing it completely from the freezer.
2. On the underside of the Ice Tray Motor Housing there is a black rubber button. Press and hold the button until you hear the Ice Tray start to torque, then release it.

![Ice Maker reset Button](image)

**Important:** Do not reset your ice maker more than one time every 24 hours. This can result in the ice tray over filling. If the ice tray over fills, water will pour directly into the ice bucket and freeze. If the ice bucket is frozen you will not be able to dispense ice. A frozen ice bucket can also lead to the ice maker itself freezing over. This will cause the ice maker to stop working and service will be required.

**Notes:**
- You will need to apply some pressure to the button in order to begin the test/reset process.
- When the ice tray is in motion, anything that is in it will come out.
- Do not reset your ice maker more than one time every 24 hours.
- If ice is only dispensing when you press the test/reset button [click here](image).

3. Re-insert the ice bucket and wait 24 hours for full results. Your ice maker produces approximately 2 trays of ice every 3 hours.
Type 2 (heated tray):

**Important:** Do not reset your ice maker more than once every 24 hours. Only reset the ice maker if you are experiencing no or low ice production. Additionally, make sure that your ice maker is not turned off. If you are unsure how to turn your ice maker on or off, click here.

1. Open the freezer door and locate the ice bucket, which is located on the inside of the freezer door. Grasp the release latches on the left and right sides of the ice bucket, squeeze both simultaneously, and lift the bucket up and out.

   **Hint:** If it is easier, you can remove the top cover instead of the ice bucket. This is a matter of preference. To remove the top cover, lift straight up on both sides of the cover at the same time.

2. The reset button (also known as the ice maker test switch) is located on the left, near the top of the ice maker, next to the sensor arm joint. It is a translucent, rectangular shaped, rubber button. If you have a 2010 model or later you will hear a chime once the test/rest begins. Release the button when you hear the chime. If your refrigerator was manufactured earlier than 2010 press and hold the reset button for 10 full seconds.
**Note:** If you cannot locate the reset button, go ahead and remove the upper cover as well. Grip the cover on the left and right sides and lift straight up. To replace the cover, slide the indentions on the back edges of the cover onto the corresponding hooks and guides on the door on both sides of the ice maker.