# Revision History

This version replaces all previous versions

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014.1.9</td>
<td>V1.0</td>
<td>HQ CS team</td>
</tr>
<tr>
<td></td>
<td></td>
<td>: initial version</td>
</tr>
<tr>
<td>2014.1.16</td>
<td>V2.0</td>
<td>HQ CS team Addition :</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Slide 25~26 : Auto network switch feature</td>
</tr>
</tbody>
</table>
Notice:

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Enhanced Function
of Galaxy S3 Jelly Bean 4.3

※ When Galaxy S4 based on Android OS 4.2.2 was launched, Galaxy S4 already supported next enhanced functions of Galaxy S3.
※ Galaxy S3 based on Android OS 4.3 is possible to take pictures by adding background sounds about 9s.

-> Sound & Shot feature

You can keep taking pictures. Up to the previous or later 9 seconds of recorded sound will be saved with each picture.

Icon is displayed in Sound & Shot picture of Gallery.
※ AllShare Play is renamed to ‘Samsung Link’

Samsung Link is supported by **Stub icon format**.
To use this application, you must sign in to your Samsung account and register two or more devices as file servers.
Use this application to play contents saved on various devices over the Internet.

You can play and send any file on any device to another device or web storage server.

When opening this application, recent contents from all your registered devices will appear. You can browse and play them.

To start sharing files, select the file and tap the Menu key. Then, Send to registered devices.
Q : How can I register a mobile device?

A : When Samsung Link starts, your mobile device is automatically registered.
   If no Samsung account has been added to the device, you will be directed to the [Settings] > [Accounts] menu on the device when Samsung Link runs.
   When you add a Samsung account from the page, the device is registered with Samsung Link.

Q : How can I register a PC?

1) Open a browser on a PC and go to the AllShare Play website (http://www.allshareplay.com)
2) After you sign in, you are directed to the PC software installation page.
3) As described on the page, click the [Install the software] button in [Step 1] to proceed with the installation.
4) When the installation is complete, click [Register a PC] in [Step 2].
5) You will see your PC added to [Registered device] on the left hand side of the home screen.
Samsung Hub is Samsung’s integrated store for media content that offers a comprehensive and consistent media service experience for users. User can browse and purchase all media content within single store front.

The existing Music Hub, Video Hub, Readers Hub, Game Hub and Learning Hub have been integrated as Samsung Hub. Additionally, if your current location is different from the country where you created your Samsung account, you may experience a change of service region resulting in a loss of some purchased content due to copyright restrictions.
Screen Mirroring

※ AllShare Cast function is newly renamed to ‘Screen Mirroring’

**Jelly Bean (v4.1.2)**

- Apps > Settings > (Connections) AllShare Cast

**Jelly Bean (v4.3)**

- Apps > Settings > (Connections) Screen Mirroring

- Use this feature to connect your device to a large screen with an Screen Mirroring dongle or HomeSync and then share your contents. You can also use this feature with other devices that support the Wi-Fi Miracast feature.
 Compatibility with SMART SWITCH

※ Galaxy S3 based on Android OS 4.3 is possible to transfer data via Smart Switch

In the existing models based on Android OS V4.2.1, USB debugging menu was supported via Apps > Settings > Developer options. But, from the Android 4.2.2 version, the Developer option menu is not accessible by default.

You can use the Smart Switch tool to transfer the data without setting the USB debugging option.

Smart Switch supports the data transfer between Samsung devices <-> Samsung device or devices from other manufacturer.

To download the Smart Switch PC tool, access the URL: www.samsung.com/smartswitch.

To transfer the Phone contents without PC, Smart switch mobile app will be downloadable in Google play or Samsung apps. See next slide regarding “Smart Switch tool.
SMART SWITCH – PC tool and Mobile app

- Smart Switch PC tool and mobile app.

PC Tool

Mobile app.

From non Samsung to Samsung Using backup data

From Samsung to Samsung Through NFC and Wi-Fi Direct
Q : When I transfer the backup data from my old device to my new Galaxy device via Smart Switch PC tool, the data doesn’t transfer properly. What should I to correct this?

A : Please check the OS version of your old device to transfer the data.

Smart Switch PC tool will support the backup data these manufacturers

**Supported manufacturers**

- Backup data via Kies 2.5.3 or later

- **Apple** : iOS 4.2.1 or Higher

- **BlackBerry** : Blackberry OS 6.0 version or higher *(Blackberry OS 10 version is not supported)*

- **Nokia** : Series 40 or Symbian 6.0 or higher
SMART SWITCH (Mobile app) - Supported models

- Phone contents can be transferred without PC
  
  (1) Supported models
  
  - From Galaxy S2 (i.e. S2, Note1, S3, Note2) with Android OS ICS(4.0) or higher
    (note: NFC required)
    * Detailed Hardware: Galaxy S2, S2-HD, S3, S3-mini, S4, S4-mini, S4-Active, Win, Premier, Note 1, Note 2, Note 8.0, Note 10.1, Grand, Express, R style, Note 3, Galaxy Mega, Galaxy tab3(7`, 8`, 10`), Galaxy Tab2(10`)

(2) Supported contents

<table>
<thead>
<tr>
<th>Contents</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>PIMS</td>
<td>Phonebook, Calendar, Memo, Message(SMS / MMS)</td>
</tr>
<tr>
<td>Multimedia</td>
<td>Music, Movie, Photo</td>
</tr>
<tr>
<td>Document</td>
<td>PDF/PPT(PPTX)/DOC/XLS(XLSX)/HWP</td>
</tr>
</tbody>
</table>

(3) Supporting features

<table>
<thead>
<tr>
<th>Features</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto connecting between devices</td>
<td>- Auto Wi-Fi-direct setup after NFC tagging (same with S-Beam feature)</td>
</tr>
<tr>
<td>PIMS / Multimedia /Document migration</td>
<td>- All data will be moved in onetime.</td>
</tr>
<tr>
<td></td>
<td>- User can choose data want to migrate</td>
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<tr>
<td></td>
<td>→ Target : Phonebook/Calendar/Memo/Message/Photo/Movie/Document</td>
</tr>
</tbody>
</table>
Common feature of Galaxy S3, S4 Jelly Bean 4.3

※ Next features are applied commonly to all of Galaxy S3 and S4
Compatibility with Galaxy Gear

※ Galaxy S3, S4 based on Android OS 4.3 is possible to connect with Galaxy Gear device.

-> To connect the Galaxy Gear with the smart phone, “Gear Manager” must be installed in the smart phone. Download “Gear Manager” app from Samsung Apps.

Connect a Galaxy Gear device to your Galaxy S3 and S4 through the Gear Manager app.
You can then use the all feature of Galaxy Gear.
Q : When I try to locate the “3x4” keyboard (rather than use the “Qwerty” keyboard), I can’t find the “3x4” option in the keyboard Settings. What’s the problem?

A : Your device is not faulty.

The Galaxy S3 and S4 based on Android OS 4.3 does not support the 3x4 keyboard for most input languages with the exception of Korean, Chinese and Japanese anymore. If you do use any of these input languages, the “3x4” keyboard is now called the “Chunjiin keyboard”.

Devices lower than Android 4.3 support the 3x4 keyboard for all input languages available

Devices based on Android OS 4.3 only supports the “3x4” keyboard for input languages Korean, Chinese, and Japanese
Q : When I touch the screen when playing a video file, the indicator bar at the top of the screen is not displayed. What’s the problem?

A : During playback of a video it is not possible to display the indicator bar as used on previous models by touching the screen. However your device is not faulty – this change is simply part of the concept for the video player of devices based on Android OS 4.3.
Enhanced Function
of Galaxy S4 Jelly Bean 4.3

※ Because Galaxy S4 was launched as based on Android OS 4.2.2, so, the updated parts from V4.2.2 to V4.3 are minor.
Next enhanced functions of Galaxy S4 doesn’t support on Galaxy S3.
※ Galaxy S4 based on Android OS 4.3 is possible to share videos and split the screen view via upgraded Group Play. It’s same with Galaxy Note3.

※ The master device can change the screen to split or synced view.
  Using split view, you can use multiple devices to create one big screen to watch your videos on.
Q: how can I share the video file and split screen in Group Play?

A: To split screen, follow the next step.

1. Select share video.
2. Choose the desired video file, and then select Done.
3. Select Done.
4. Select Split icon on the screen.
Q: How do I install the KNOX app?

1. Creation process
   - Launch the KNOX Stub icon on your device to start the KNOX installation wizard
   - Agree to the terms and conditions, click next, and then set a password.

2. Re-creation (In the case where personal user shifts to corporate user)
   - Only one container can be installed in one device.
   - Users who want to use KNOX for enterprise should remove KNOX for consumer before migrating
What’s KNOX app?

Q: There is KNOX icon that never been seen in Galaxy Note3. What’s this?
A: Samsung KNOX is a ‘comprehensive’ mobile solution, use your device for both work and personal use. It provides seamless and intuitive dual personal experience, besides support the enhanced security integrated from the Hardware to the Application layer.

KNOX stub icon will be shown in Galaxy Note3 for customers. To start KNOX, you need to download and install the application. You may incur additional charges when downloading this application via the mobile network.

*User using the KNOX prevents data leakage in the KNOX container from malicious applications.*

For more details, Connect to the URL: https://www.samsungknox.com/

- Creation: The user may install the KNOX container by tapping on the KNOX Stub icon, at which time the container is downloaded to the device.
- Removal: The user may uninstall the KNOX container from the KNOX settings.
- To secure your data, KNOX and associated data is deleted when the password is entered incorrectly several times.

Seamless and intuitive dual personal experience (1device 2phones)

-> Data and applications are managed in each separated spaces.
Galaxy S4 based on Android OS 4.3 support the Samsung Wallet by Stub icon format.

Samsung Wallet is electronic wallet for smart phone based on Samsung Account.

Samsung Wallet saves all your tickets, loyalty cards, and vouchers. When you see Load to Samsung Wallet in an application, tap the button, and the item will be saved in Samsung Wallet.
Q: During internet connection after upgrading to Android OS 4.3, “unstable Wi-Fi network” message often have happened. What’s the problem?

A: Your device is not faulty but the new part of the OS 4.3 concept.

It’s message popup about **Auto network switch feature**.

**If you enable the feature, the function will automatically switch your device to a different Wi-Fi or mobile network whenever your current network connection is unstable after checking the internet connectivity not Wi-Fi AP strength.**

Keep in mind when enabling Auto network switch, this function may increase data usage because mobile data may be used to maintain a stable internet connection.
< How to enable the Auto Network Switch function manually?>

1. Select **Settings**
2. Tap the **Wi-Fi** menu
3. Press the **MENU** key
4. Select the **Advanced** item
5. Check the **Auto network switch** option to enable
6. If enabled, this may increase data usage.
Customer Consultant Guide
Android mobile technology platform

Language: English